PPG PROSIGHT

PPG is on a mission to develop tools and solutions that make our customers' lives easier.

Based on customer feedback, we launched PPG ProSight, a mobile and desktop tool designed by our customers, for our customers. On PPG ProSight you are able to:
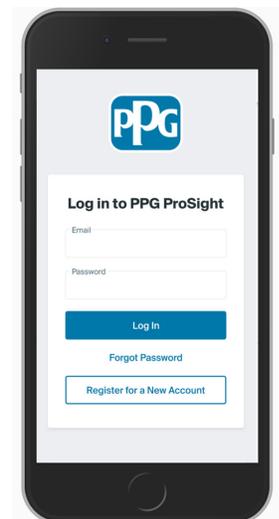
- Access PPG 24/7 in the palm of your hand

- Move seamlessly between the mobile and desktop experience

- Save time by eliminating multiple emails, calls and texts per order, to sales reps and PPG Paints stores

- Order exactly what's needed, with easy access to the PPG Catalog of products or spec'd items for each job, rather than searching through emails, binders, and files for information

- Receive confirmation emails after orders are submitted, and immediate access to order history, providing certainty that orders have been received by the store

- Access the newest digital tools and capabilities PPG has to offer

And there's more to come. While we're excited to bring our customers PPG ProSight today, it will only get better from here! We will continue to build new capabilities based on customer feedback.

HOW IT WORKS

1. Create a PPG ProSight account at https://prosight.ppgac.com/.

2. Once approved, you will receive a confirmation email that enables you to place orders on your Shop Account.

3. Simply sign in, select products and color, verify pick up or delivery details and submit.

4. PPG Paints Store receives your order and begins processing.

5. Order is delivered based on delivery directions or made available for pick up as requested.

6. If at any time we have any questions about your order, we'll call you to make sure it's right.

7. If you would like to have your PPG jobs, projects, or properties loaded into the tool with your specified colors or request approval workflows for your team, please reach out to your sales rep to request advanced customer set up.

If you need any assistance using PPG ProSight, please contact prosighthelp@ppg.com

Q: Is this an app that I need to download?

A: No. PPG ProSight is a website that has been designed to look like an app and is easy to use on a cell phone. Because it's actually a website, it can also be accessed on your computer and the design adjusts for that screen. This lets you choose how you'd like to use the tool. There is no need to download anything or update it over time.

Q: Can an order be adjusted/canceled, after it is submitted?

A: If an order is submitted and needs to be canceled or adjusted, you must reach out to the store immediately or the store will assume they should fulfill it.

Q: How do purchase orders (PO) work?

A: ProSight can be set up with a blanket PO for a job that will then appear on all orders associated with that job. Reach out to your sales rep or ProSightHelp@ppg.com for blanket PO set up. ProSight also allows you to enter a PO at checkout. If no PO is required, that field can be left blank.

Q: What if there is a change order or I need to add/ edit items on my job list?

A:Please reach out to your sales representative if you need to adjust your shopping list.

Q: My company restricts purchasing authority to specific people, but those people aren't on the job site. How does ProSight support that?

A: We've designed PPG ProSight to support various approval workflows depending on the customer's preferences. For instance, a Foreman on site may have permission to submit an order (since they know what they need), but it won't go to the store until an "approver" approves it. That approver can be the Project Manager, or office personnel who is responsible for assigning the PO. This is an optional feature, but it is available to accommodate your operational preferences. If you would like to integrate this into their PPG ProSight tool please notify your sales rep.